



Medicare Materials & Trainings Catalogue

The Medicare Rights Center has 25+ years of experience training and empowering professionals in health care, legal, human resources, and other fields on Medicare benefits and options. Clients have included hospitals, law firms, financial institutions, and major retailers.

Let us do the work for you. Our in-person and online trainings and presentations are the perfect way to train staff and volunteers, educate clients, and maintain Medicare expertise. Trainings, toolkits, checklists, and handouts can be customized to meet your particular needs, and certain selections are also available in Spanish.

For additional offerings and to inquire about customization, please contact Jay Johnson at 212-204-6234 or jjohnson@medicarerights.org.

Popular Topics

New to Medicare

More than 10,000 Americans are becoming Medicare-eligible every day, but few understand all the benefits the program offers, rules for enrolling and getting coverage, and costs. Learn about beneficiary options and stay current on changes to the program.

Trainings

- ✓ Medicare Basics
- ✓ Medicare Retirement Primer
- ✓ Medicare Options for the Current Year: Original Medicare, Medicare Advantage Plans, and Medigaps
- ✓ Medicare Preventive Care Services

Materials

- ✓ Toolkit—How Medicare Works with Employer-Based Health Insurance
- ✓ Toolkit—Medicare-Covered Preventive Services Explained
- ✓ Medicare Part B Special Enrollment Period
- ✓ Equitable Relief: Navigating the Process
- ✓ Differences Between Original Medicare and Medicare Advantage
- ✓ Checklist—Your Health Insurance Information
- ✓ Original Medicare Costs in the Current Year
- ✓ Checklist—Choosing a Medicare Advantage Plan
- ✓ Original Medicare with a Medigap vs. Medicare Advantage
- ✓ Questions to Ask Before Joining a Medicare Private Health Plan

The Medicare Prescription Drug Benefit (Part D)

Medicare Part D is a lifeline to needed medications for many with Medicare but can be difficult to navigate, especially when coverage for a medicine is denied. Our detailed offerings address everything you need to know, including how much Part D costs, what it covers, how to enroll and change plans, and ways to appeal a coverage denial.

Trainings

- ✓ Medicare Part D Overview
- ✓ Using the Medicare Part D Plan Finder
- ✓ Navigating Medicare Part D Appeals

Materials

- ✓ Toolkit—Medicare Part D Appeals Manual
- ✓ Checklist—Choosing a Medicare Prescription Drug Plan
- ✓ What the Medicare Drug Benefit Covers
- ✓ Should I Enroll in the Medicare Drug Benefit?
- ✓ How to Compare Medicare Prescription Drug Plans
- ✓ Getting My Medicare Private Drug Plan to Cover My Drugs
- ✓ Transition Drug Refills
- ✓ Sample Appeal Letters (sample language for requesting an appeal)

Help Paying Medicare Costs

Medicare offers essential health insurance coverage to millions but carries costs that not all beneficiaries can easily afford. Learn about options for paying Medicare out-of-pocket costs, and discover programs that help beneficiaries access needed care, including Medigaps, Medicare Savings Programs, and related subsidies. We explain who is eligible, important enrollment guidelines, and more.

Trainings

- ✓ Coverage to Supplement Your Medicare
- ✓ Medicare Low-Income Benefits
- ✓ Help Paying Your Medicare Part D Costs
- ✓ Transitioning to Medicare from Expansion Medicaid

Materials

- ✓ Checklist—Buying a Medigap Plan
- ✓ How to Get Help Paying Your Medicare Costs
- ✓ The Extra Help Program Income and Asset Limits
- ✓ Original Medicare with a Medigap vs. Medicare Advantage
- ✓ Medicare Savings Programs Financial Eligibility Guidelines (National)
- ✓ MSPs: A Strategy for Enrolling in Part B Outside of an Enrollment Period
- ✓ Can I Qualify for Medicaid If My Income Is Higher Than the Limit?
- ✓ How Do Medicaid and Medicare Drug Coverage Work Together?
- ✓ What If I Cannot Afford Copayments for My Prescription Drug Plan (With or Without Extra Help)?

Appealing Medicare Coverage Denials

Acquire the information and skills you need to help your clients and patients understand the Medicare appeals process. Learn the ins and outs of preparing an appeal for Original Medicare, Medicare Advantage, and Part D coverage.

Trainings

- ✓ Navigating Medicare Appeals
- ✓ Navigating Medicare Part D Appeals

Materials

- ✓ Toolkit—Medicare Part D Appeals Manual
- ✓ Health Plan Appeals Packets: Pre-service Standard; Pre-service Expedited; Post-service General; Post-service Emergency Care; Expired Deadline
- ✓ Health Plan Grievance Packet
- ✓ Part D Grievance Packet
- ✓ Equitable Relief: Navigating the Process
- ✓ Denied at the Pharmacy—How to Request a Coverage Determination
- ✓ Off-Label Drug Appeals
- ✓ Sample Language for Requesting an Appeal (for beneficiaries and physicians)

Medicare Special Topics

Please inquire to learn more about how we can help you understand special Medicare-related topics.

Trainings

- ✓ Medicare Billing and Marketing Fraud
- ✓ Medicare Coverage of End-Stage Renal Disease (ESRD)
- ✓ Hospital Transitions for People with Medicare
- ✓ Medicare Coverage of Mental Health Care
- ✓ Medicare Coverage of Home Health Care
- ✓ Medicare Coverage of Skilled Nursing Facility (SNF) Care
- ✓ Medicare Coverage of Durable Medical Equipment (DME)

Materials

- ✓ Marketing Rules for Medicare Plans
- ✓ Medicare Coverage of Durable Medical Equipment
- ✓ Medicare Coverage of Skilled Nursing Facility Care

Want More? Try Medicare Interactive Pro (MI Pro).

MI Pro offers a comprehensive online training curriculum divided into four levels and an array of courses. The MI Pro guided learning experience features interactive videos and printable handouts, quizzes, and other useful materials. Become a full subscriber or hand-pick the courses you need:

www.MedicareInteractive.org/learning-center/courses.